

In-Stock Cabinet Warranty Form

Stone International (SI) warrants to the original purchaser that cabinetry products shall be free from defects in material and workmanship under normal use for a period of two (2) years from the date of purchase and all hardware products shall be free from defects in material and workmanship under normal use for a period of two (2) years. Proof of Purchase required. This warranty is not transferable and only applicable to product used for residential purposes. This warranty does not cover improper handling/storage, normal wear and tear, damage or defects caused by accidents, misuse, abuse, environmental conditions or lack of necessary maintenance. This warranty shall become void if the cabinets are in any way modified, improperly installed, or damaged prior to or during the installation process.

SI, at our discretion, may elect to repair or replace warranted products with a functionally equivalent product covered by this warranty. Some replacement parts are subject to availability and may differ from original parts received or refund the purchase price of the defective component. Return of defective product may be required for a replacement to be issued. Repair parts or replacement parts are at the expense of SI but customers shall bear all other expenses. This warranty does not cover costs or labor to remove and reinstall countertops, appliances, plumbing fixtures, electrical outlets, etc.

The variation in color and grain pattern in wood adds to its natural beauty and is not considered an imperfection. Stain variations just as no two trees are alike, no two pieces of wood are alike. Environmental factors, including but not limited to artificial / natural light, moisture, cleaners, smoke, etc. may cause the darkening or mellowing of a cabinet over time. This is a natural process and can be expected. This warranty does not cover the natural aging or darkening / mellowing of wood color, the inherent growth characteristics of, or variation in wood. Some cabinet lines feature a glazed finish on door and drawer front profiles. Due to the nature of the application, the glaze is hand-applied over stain or paint and may consist of random drips, runs, etc. There will be variations in color and appearance from door to door and cabinet to cabinet. This is not considered a defect and is considered normal with a hand-applied finish.

Cabinet door warping of less than 1/4" is not considered a defect. Cabinet glass doors carry no guarantee against warping. This guarantee does not apply to costs incurred after the product leaves our warehouse. The purchaser agrees to let doors that are warped 1/4" or more to hang for two seasons before replacement is requested. Typically a door will return to its normal flat position once it is acclimated to temperature and humidity conditions. Prior to requesting a replacement for a warped door, please be sure the cabinet or door has been installed properly.

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It is the nature of wood to expand and contract to varying degrees depending on climate conditions. Mitered door joints in particular are likely to react to conditions of their environment. Gaps that may develop in door joints due to conditions of their environment are not included or covered by this warranty. This warranty does not cover or apply to hairline cracks of cabinetry; hairline cracks are unavoidable in wood cabinets given the nature of the material.

THIS LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY OF STONE INTERNATIONAL (SI), AND IS EXTENDED IN LIEU OF AND TO THE EXCLUSION OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL SI'S LIABILITY EXCEED THE BUYER'S PURCHASE PRICE. THE LIMITED WARRANTY RUNS ONLY TO THE ORIGINAL END USER OF THE PRODUCTS. THE LIMITED WARRANTY IS NOT INTENDED TO, AND DOES NOT, RUN TO ANY SUBSEQUENT BUYER OR END USER, NOR MAY IT BE TRANSFERRED TO ANY OTHER PERSON, UNLESS OTHERWISE SPECIFICALLY STATED IN WRITING BY AN OFFICER OF SI. IN NO EVENT SHALL SI BE LIABLE TO THE END USER OR ANY THIRD PARTY FOR SPECIAL, COLLATERAL, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES.

SI warrants to the original purchaser that cabinetry, door hinges, and drawer glides will be free from defects in material and workmanship under normal use. Covers all products that are still available in our inventory and /or not discontinued. SI will be responsible for all shipping and handling fees if a warranty claim is approved. Return of defective product, at the customer's expense, IS required for a replacement to be issued.

This warranty gives you specific legal rights and you may have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. To Make a Warranty Claim: Please contact the Stone International or supplier from whom you purchased the product. Report in writing, all defects claimed and include proof of purchase documentation.